

Updates from Bright Horizons

Chat Bots Now Live! Bright Horizons is excited to offer you a new option for quick, easy, and secure registration support. While holding, callers will be offered the option to interact with a virtual agent, trained to answer their questions through a chat function. And this is just the start — this new feature will soon be expanded to other areas of support.

Crisis Care Mobile Access Now Live! Crisis Care is now available as an option through the Back-Up Care mobile app. You can quickly and easily submit Crisis Care reservations right from your mobile device after an on-screen prompt describing the service. To download, search “back-up care” in the [App Store](#) or [Google Play](#).

New Resources on Bright Horizons [World at Home](#) – We’re adding new videos and activities to the site daily to bring the very best learning from our centers right into your home.